Ng Yan Ming

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Personal Portfolio: www.ngyanming.com

Education	
University of Michigan	Jan 2025 – Mar 2025
Web Development & Coding Specialization	
California Institute of the Arts	Sep 2024 – Dec 2024
UI/UX Design Specialization	
Nanyang Technological University, Singapore	Aug 2021 – Aug 2024
Bachelor of Business, Honours (Merit) With A Specialisation in Marketing	
Professional Experience	

DFS Venture Singapore Pte Ltd.

May 2023 – Aug 2023

Systems Intern (Human Resources)

- Spearheaded functional and integration testing with a partner for a sales associate commission system, identifying and resolving 20+ bugs, which improved overall system functionality.
- Partnered with external vendors to troubleshoot and resolve system bugs, ensuring system integrity and seamless deployment.
- Contributed to user acceptance testing (UAT) for system deployment and ensuring ontime project delivery.

Earthlink, Nanyang Technological University

Events Executive

- Spearheaded interactive gardening workshops that engaged 50+ students, increasing awareness of food security and sustainability initiatives on campus.
- Negotiated with external vendors to secure a 47% cost reduction for urban farm tours, saving \$350 and enabling broader student participation.

Evonik (SEA) Pte Ltd.

Human Resources Intern (Compensation & Benefits)

- Developed an automated model for employee service date calculations, reducing manual errors and saving productivity hours.
- Streamlined data management for employee insurance coverage, ensuring 100% accuracy in cost allocation across all the cost centres.
- Analysed quantitative and qualitative employee survey data and utilization rates, delivering research reports with actionable insights that led to an increase in flexi-benefit program engagement.
- Conducted in-depth market research, providing recommendations that optimized rates • for Evonik's foreign employment scheme, resulting in a 12% cost reduction.

May 2022 – Aug 2022

Aug 2022 – May 2023

Skills

Strategic: Multi-Disciplinary Critical Thinking, Cross-Functional Collaboration, Project Management, Data Analysis

Technical: Microsoft Office (Excel, Word, PowerPoint), Google Trends, Google Analytics, Google Search Console, Visual Studio Code (HTML5, CSS3, JavaScript)

Design: Figma, Canva, Wireframing, Mood Board, Information Architecture, Prototyping, Web Design

Language: English, Mandarin Chinese (普通话/华语)